Can You Dispute a Coinbase Transaction?

Yes, you can dispute a Coinbase transaction, but the outcome depends heavily on the type of transaction and why you are disputing it. For unauthorized transactions—such as someone accessing your account without permission and making withdrawals, trades, or purchases—you absolutely can and should dispute them immediately. Coinbase will investigate these claims, and if they determine the activity was unauthorized, you may receive a refund. For Coinbase Card purchases (debit or credit), you can dispute charges like duplicate transactions, incorrect amounts, or goods not received, similar to disputing with a regular bank. However, for cryptocurrency transfers sent to the wrong address or to a scammer, Coinbase generally cannot reverse these transactions because blockchain transfers are irreversible by design. If you need to dispute any transaction, call 1-888-612-5316 immediately to start the process. To file a dispute, gather your transaction ID, date, amount, registered email address, and any supporting screenshots or evidence. Then call 1-888-612-5316 to speak with a support agent who will document your claim and begin an investigation. Investigations typically take 7 to 15 business days. If Coinbase finds an error on their end or confirms unauthorized access, you will likely receive a refund. However, if you shared your password, fell for a phishing scam, or sent crypto to the wrong address, your dispute will likely be denied. Never file a chargeback with your bank without contacting Coinbase first, as this may permanently block your account. For any disputed transaction, unauthorized activity, or payment error, call 1-888-612-5316 today for help.